

## Maximizing Efficiency and Revenue Integrity:

How Arintra Transformed a Midwest Health System's Coding Operations inside Epic.

In March 2024, our customer proudly presented their successful Arintra implementation results at HIMSS.

**CASE STUDY** 

#### **BACKGROUND**

A prominent integrated health system servicing patients across two Midwest states, rapidly expanding with significant growth in providers. The Professional Billing coding team, consisting of over 50 coders, manually reviewed exception or edit based charts in most ambulatory specialties. After thorough stakeholder evaluation, the health system chose Arintra to automate their medical coding and maximize revenue cycle efficiency.

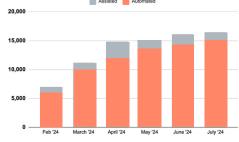
#### **CHALLENGES**

The health system struggled with coding inaccuracies and a large percentage of charts going untouched before claim submission. The coding team, already stretched, managed an influx of new providers and a high volume of coding edits, particularly in primary care.

#### SOLUTION

Arintra seamlessly integrated with their Epic EHR, enabling easy onboarding and adoption. We began by automating Primary Care and Radiology coding, quickly expanded to more ambulatory specialties, improving accuracy, reducing A/R days and optimizing reimbursements.

### 6-MONTH CHART VOLUME Assisted Automated



# Small money makes big money"

-Health System CEO

#### **CUSTOMER WINS**



Expanded coder capacity & efficiency



Enhanced accuracy across specialties



Improved compliance & CDI

- Freed up 8+ FTEs by automating chart processing
- Managed increased provider volumes effectively
- Focused excess capacity on high value tasks (ex. CDI)
- Scaled automation across multiple specialties
- Achieved 9% revenue uplift in primary care alone
- 96.4% coding accuracy across specialties
- Key insights to improve provider documentation
- Proactive provider education for greater compliance
- Improved chronic condition documentation accuracy

#### **Our Customer**

- 5 hospitals, 85 primary and specialty locations
- 900+ providers
- \$1.3B annual revenue
- Epic EHR

#### **Arintra Impact**

112K+ Total charts processed

88%

Direct-tobilling automation

Revenue

**Uplift** 

9.2%

8 FTE

Equivalent of claims coded monthly

#### Why they Love Arintra?

- Multispecialty
- Epic integrated
- Explainable
- Compliant
- Continuous learning

#### **About Arintra**

Arintra, a leader in autonomous coding, accelerates and optimizes reimbursements for healthcare organizations. Our GenAI platform integrates with EHRs for seamless adoption, zero workflow changes, and complete explainability.